

# *Perth & Kinross Pensioners Forum*



Justice

## **SERVICE DELIVERY PLAN** **1st January 2004 - 31st December 2008.**

### **INTRODUCTION AND BACKGROUND.**

*This document outlines the purpose which PERTH AND KINROSS PENSIONERS FORUM was established in 2001, and the developments that the Executive Committee of the Forum, hope to implement in the period 2004 - 2008.*

*Perth and Kinross is a attractive rural area, with a developing tourist industry, and many people move into the region to enjoy retirement. It has a population of around 134,000 of whom 37.49% are aged 50+.*

*Against a background of a growing ealderly population Perth & Kinross Pensioners Forum was established to promote the welfare of older people in the area, and address the need for effective representation of their views.*

*Key acheivements to date have been —*

*High profile representations on concessionary travel,  
Post Office changes regarding Benefit payouts,  
Recognition by Perth & Kinross Council and other  
statutory agencies as the consultants representing  
older people.*

*Holding regular talks with government ministers on  
various topics concerning the wefare of the elderly,  
Attending workshops and conferences on all matters  
regarding the elderly.*

*Helping to establish a Pensioners Parliament.*

### **STATUS OF PERTH&KINROSS PENSIONERS FORUM.**

*Perth & Kinross Pensioners Forum is an independent voluntary organisation, which is registered as a charity. It is managed by an Executive Committee of not less than seven members, elected annually by the membership. Office bearers are similarly elected annually.*

*The current office bearers are, —*

<i>Chairman</i>	<i>Jack Stewart.</i>
<i>Vice Chairperson</i>	<i>Isobel Ives</i>
<i>Treasurer/ Media Officer</i>	<i>Ron Macdonald</i>
<i>Secretary</i>	<i>Jim Ferguson</i>
<i>Minutes Secretary</i>	<i>Audrey Hampton</i>
<i>Membership Secretary</i>	<i>Maria Methven</i>

*The contact address and telephone number for correspondence is;*

*Ron Macdonald (Media Officer), P&K Pensioners Forum,  
South Lodge, Dunsinnan, BALBEGGIE, Perthshire.  
Tel 01821 650674. Mobile 077131 86355.*

## **THE AIMS OF PERTH&KINROSS PENSIONERS FORUM.**

*The Aims (taken from the Objects in the Constitution) are as follows;*

*voluntary organisations, statutory bodies, and individuals to identify the needs of older people.*

*on behalf of older people particularly on issues which if implemented, would cause distress.*

*available to older people in an effort to improve their quality of life.*

*and development of people working with, and for, older people.*

*the appropriate services, to meet the needs of older people.*

- ✳ To work with other*
- ✳ To make representation*
- ✳ To make information*
- ✳ To encourage the training*
- ✳ To promote and develop*

## **PRESENT POSITION. (Services Provided)**

*Perth&Kinross Pensioners Forum are involved in the following activities:*

### **Consultation at local level.**

*The Forum consults with, and represents the views of older people in Perth&Kinross when talking to statutory agencies, and those who provide services.*

*This includes taking a formal role in consultative processes leading up to publication of the Health Improvement Programme, and Community Care Plan.*

*Consultation with the Commercial Services Group on its home care and garden maintenance services.*

*Regular meetings with Conveners, and Councillors with their Officers, in Perth&Kinross Council on all aspects of provision for older people eg. Computer training for older people.*

### **Consultation at national level.**

*A link has been established with the Older Peoples Unit at the Scottish Parliament.*

*A member of Perth&Kinross Pensioners Forum serves on the NPC (Scotland) executive, and meets with government ministers, to promote older peoples concerns.*

*A member of Perth&Kinross Pensioners Forum works together with Help the Aged, and Age Concern, to define programmes on policy issues.*

### **Promotional Activities.**

*When appropriate the Forum will make use of the media, present petitions, take part in demonstrations and events, which highlight issues concerning older people.*

### **Dissemination of information.**

*Perth&Kinross pensioners Forum makes information available on a wide range of subjects of interest to older people (e.g. pensions, transport, housing, benefits, etc.)*

*Newsletters and information sheets published regularly.*

*Leaflets on a wide range of topics.*

*A file is held on issues of local and national importance for older people, and this is updated monthly.*

### Promoting awareness.

*The Forum attempts to heighten awareness among the public on issues concerning older people. Recent activity in this field includes -*

*Publication of Newsletters and Information Sheets.  
The N.P.C.'s Pensioners Parliament promotion.  
Public Meetings to target concerns.  
Road Shows and other public events.  
A web-site for our Forum.*

### Staffing.

*The Forum is committed to the establishment of a One Stop Shop, in a central location, to give all older people the information they require, without having to move between organisations, and departments within the Council.*

*We estimate that this resource would require two staff, one of which would be a Development Officer, (full time), and a Administrative Assistant (part time).  
The Secretary of the Forum would serve as line manager to the Staff.*

### Assets.

*Perth and Kinross Pensioners Forum own equipment valued at approximately £3,000.*

### Income and Expenditure.

*When the Forum was formed in 2001, the then Provost of Perth Councillor Mike O'Malley, issued a cheque for £250 from the Provost's Fund.*

*Since then in consecutive years, Help the Aged has funded us twice, Perth and Kinross Council, has funded us twice, and S.C.V.O. Direct Grants have funded us for work in rural areas.*

*Byte Size Pieces (which promotes courses on computer use for older people) has also funded us to raise the profile of this service for older people.*

*A corporate balance sheet is available on request.*

*It should be noted that the Pensioners Forum do not have long term security of funding.*

### Objectives for the period to 31st December 2008.

*The Forum believes that the Development Programme which has been possible over the past three years as a result of support from Help the Aged, and Perth and Kinross Council needs to continue if Perth and Kinross Pensioners Forum is to be a voice for older people.*

*The Forum's objectives for the period up to 31st December 2008 are –*

*To improve the level of representation of representation for older people and develop a structure which will ensure that those living in Perth and Kinross can join Branches active within their area.  
Ensure that Perth and Kinross Pensioners Forum is at the forefront of promoting issues that effect older people to local and national statutory bodies, and government representatives.*

**Identification of specific developments for promotion over the next five years.**

***These objectives are listed within the following sections, the financial implications of which will be analysed as the projects are advanced.***

- 1) Newsletter.***
- 2) Web-site.***
- 3) Byte Size Pieces.***
- 4) Contacts in local agencies.***
- 5) A membership drive.***
- 6) Additional branches***
- 7) Funding Strategy.***
- 8) Pursue additional funding packages.***
- 9) Acquire a One Stop Shop.***
- 10) Pursue assistance from large voluntary agencies and local private sector companies to develop strategies which assist older people.***
- 11) Explore the possibility of a independent evaluation of the Forum's work to augment the monitoring done by the Executive Committee.***